

# Letter for NDIS

To the LAC, Coordinators and Managers

People who are deaf or hard of hearing face barriers to accessing information in a linguistically appropriate and culturally sensitive format. As such, their knowledge and skill with regard to food and cooking means they often make unhealthy choices.

Programs delivered by providers using Auslan interpreters can lack that direct, deaf-friendly cultural approach for deaf people.

## ***Now we have Deaf Chef Ross!***

Our programs can help clients reach their goals to independently:

- develop food preparation and cooking skills
- improve food knowledge and making healthier choices
- develop safe food handling and kitchen management skills
- understand good nutrition, organic food, and healthy meals
- prepare, cook, and serve meals
- use equipment safely
- explore assistive equipment and technology to increase the ability to prepare and cook meals
- interact with trained chefs and cooking mentors in fluent Auslan with the deaf-friendly cultural approach, also a social and community participation opportunity.

The supports we are registered with:

- **Services to interpret or translate another language** [03\_090\_0121\_1\_1]
- **Social and Community Participation** [09\_008\_0116\_6\_3] or [04\_210\_0125\_6\_1]
- **Assistance with Daily Living** only for Supported Independent Living Accommodations (SIL) [01\_801\_0115\_1\_1] or [01\_020\_0120\_1\_1]
- **Assist-Travel/Transport** [02\_051\_0108\_1\_1] – special arrangements only.

**For the most up to date details on our Services and Fees, and NDIS webpages:**

<https://deafchefross.com/services/>

<https://deafchefross.com/about/ndis/>

### **Quoted fees include:**

- Planning and assessment
- Delivery
- Non-face-to-face supports
- Resource development
- Extra time in case:
  - client wishes to extend a session or more
  - client cancelled a session that was charged
  - if sessions went overtime (30-minute blocks)
  - client request for resources

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- providers travel (30 minutes maximum).
- assist transport (special arrangements only)

## Extra notes:

- Weekday fees plus an additional session are quoted in the Service Agreements:
  - This will ensure there is sufficient funding to cover all services provided to satisfactorily meet their intended goals.
  - or should they prefer evening or weekend sessions which are charged at a higher rate.
- At the end of the program, any remaining funds can be used for additional services in line with the clients goals. This will be negotiated with the client as their program draws to a close.
- Invoices will claim the actual hours and rates used for the service we have provided or delivered in each session.
- We do not claim the whole amount at once.
- We do not charge GST for NDIS funded programs.